New York State HIICAP & MIPPA Beneficiary Contact Summary Report

(April 1, 2026 to June 30, 2026)

The following report consists of quarterly data from two (2) statewide programs designed to assist Medicare beneficiaries with health insurance matters.

The Health Insurance Information, Counseling, and Assistance Program (HIICAP) provides free, unbiased Medicare counseling on Medicare Parts A, B, C and D, Medicare Advantage, Supplemental Insurance, and other health insurance related topics. HIICAP is administered by the fifty-nine (59) local Area Agencies on Aging (AAAs) in New York State, including two (2) tribal reservations and six (6) Managed Care Consumer Assistance Programs (MCCAPs).

The Medicare Improvements for Patients and Providers Act (MIPPA) program assists lower-income Medicare beneficiaries with finding and applying for benefit programs that will help to lower the costs of their Medicare premiums and deductibles.

The quarterly data summary below shows the total number of individuals who received information and assistance from both programs from April 1, 2026 through June 30, 2026.

	Total
Total Beneficiary Contacts:	20,957
MIPPA:	14,965
Beneficiary Age Group	
64 or Younger	4,403
65-74	9,068
75-84	4,126
85 or Older	1,837
Not Collected	464
Beneficiary Race	
American Indian or Alaskan Native	81
Asian	700
Black or African American	1,082
Hispanic or Latino	1,168
Native Hawaiian or Other Pacific Islander	30
White	12,696
Not Collected	4,435
Topics Discussed	
Original Medicare (Parts A&B)	9,215
Medigap and Medicare Select	5,677
Medicare Advantage (MA and MA-PD)	8,459
Medicare Part D	6,574
Part D Low Income Subsidy (LIS/Extra Help)	8,525
Other Prescription Assistance	2,607
Medicaid	158,829
Other Insurance	2,780
Additional Topic Details	5,050
Total Time Spent (Minutes)	**779,776**
Average Total Time Spent (Minutes)	**37**