

## New York State HIICAP & MIPPA Beneficiary Contact Summary Report

(January 1, 2026 to March 31, 2026)

The following report consists of quarterly data from two (2) statewide programs designed to assist Medicare beneficiaries with health insurance matters.

The Health Insurance Information, Counseling, and Assistance Program (HIICAP) provides free, unbiased Medicare counseling on Medicare Parts A, B, C and D, Medicare Advantage, Supplemental Insurance, and other health insurance related topics. HIICAP is administered by the fifty-nine (59) local Area Agencies on Aging (AAAs) in New York State, including two (2) tribal reservations and six (6) Managed Care Consumer Assistance Programs (MCCAPs).

The Medicare Improvements for Patients and Providers Act (MIPPA) program assists lower-income Medicare beneficiaries with finding and applying for benefit programs that will help to lower the costs of their Medicare premiums and deductibles.

The quarterly data summary below shows the total number of individuals who received information and assistance from both programs from January 1, 2026 through March 31, 2026.

	Total
<b>Total Beneficiary Contacts:</b>	24,306
<b>MIPPA:</b>	17,187
<b>Beneficiary Age Group</b>	
64 or Younger	4,589
65-74	10,689
75-84	5,097
85 or Older	2,180
Not Collected	473
<b>Beneficiary Race</b>	
American Indian or Alaskan Native	151
Asian	780
Black or African American	1,298
Hispanic or Latino	1,258
Native Hawaiian or Other Pacific Islander	33
White	15,659
Not Collected	3,905
<b>Topics Discussed</b>	
Original Medicare (Parts A&B)	10,887
Medigap and Medicare Select	5,962
Medicare Advantage (MA and MA-PD)	11,376
Medicare Part D	8,459
Part D Low Income Subsidy (LIS/Extra Help)	10,295
Other Prescription Assistance	3,447
Medicaid	17,440
Other Insurance	2,662
Additional Topic Details	6,805
<b>Total Time Spent (Minutes)</b>	<b>905,897</b>
<b>Average Total Time Spent (Minutes)</b>	<b>37</b>