



**Office of the State
Long Term Care
Ombudsman**

Below is the breakdown by region of the Long Term Care Ombudsman Program (LTCOP) **Skilled Nursing Facility** coverage for Quarter 1 (10/01/24-12/31/24) of FFY2025.

**Regular ombudsman presence is considered weekly coverage, which is highlighted. The first row is the statewide numbers, also highlighted.

Region/Number of Facilities/Counties Served	At least 1 visit	No visit	Weekly **	Monthly	Quarterly
Statewide-All Counties	99.51%	0.49%	33.44%	24.22%	41.85%
Region 1-41 Facilities-Suffolk County	97.56%	2.44%	80.49%	12.20%	4.87%
Region 2-38 Facilities-Nassau County	100.00%	0.00%	47.37%	39.47%	13.16%
Region 3-167 Facilities-Bronx, Kings, New York, Queens, Richmond Counties	100.00%	0.00%	4.19%	1.80%	94.01%
Region 4-55 Facilities-Putnam, Rockland, Westchester Counties	100.00%	0.00%	12.73%	27.27%	60.00%
Region 5-39 Facilities-Columbia, Dutchess, Greene, Orange, Sullivan, Ulster Counties	100.00%	0.00%	30.77%	58.97%	10.26%
Region 6-43 Facilities-Albany, Fulton, Hamilton, Montgomery, Rensselaer, Saratoga, Schenectady, Schoharie, Warren, Washington Counties	100.00%	0.00%	37.21%	48.84%	13.95%
Region 7-9 Facilities-Clinton, Essex, Franklin Counties	100.00%	0.00%	100.00%	0.00%	0.00%
Region 8-8 Facilities-Jefferson, Lewis, St. Lawrence Counties	100.00%	0.00%	62.50%	25.00%	12.50%
Region 9-27 Facilities-Herkimer, Madison, Oneida, Otsego Counties	100.00%	0.00%	48.15%	48.15%	3.70%
Region 10-25 Facilities-Cayuga, Cortland, Onondaga, Oswego Counties	100.00%	0.00%	80.00%	0.00%	20.00%
Region 11-19 Facilities-Broome, Chenango, Delaware, Tioga Counties	100.00%	0.00%	36.84%	47.37%	15.79%
Region 12-11 Facilities-Chemung, Schuyler, Tompkins Counties	100.00%	0.00%	81.82%	18.18%	0.00%
Region 13-59 Facilities-Genesee, Livingston, Monroe, Ontario, Orleans, Seneca, Wayne, Wyoming, Yates Counties	96.61%	3.39%	32.20%	22.03%	42.38%
Region 14-10 Facilities-Allegany, Steuben Counties	100.00%	0.00%	100.00%	0.00%	0.00%
Region 15-56 Facilities-Cattaraugus, Chautauqua, Erie, Niagara Counties	100.00%	0.00%	32.14%	46.43%	21.43%



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Below is the breakdown by region of the Long Term Care Ombudsman Program (LTCOP) **Adult Care Facility** coverage for Quarter 1 (10/01/24-12/31/24) of FFY2025.

**Regular ombudsman presence is considered weekly coverage, which is highlighted. The first row is the statewide numbers, also highlighted.

Region/Number of Facilities/Counties Served	At least 1 visit	No visit	Weekly **	Monthly	Quarterly
Statewide-All Counties	97.58%	2.42%	15.08%	30.73%	51.77%
Region 1-61 Facilities-Suffolk County	98.36%	1.64%	49.18%	31.15%	18.03%
Region 2-44 Facilities-Nassau County	100.00%	0.00%	2.27%	59.09%	38.64%
Region 3-84 Facilities-Bronx, Kings, New York, Queens, Richmond Counties	98.81%	1.19%	0.00%	1.19%	97.62%
Region 4-55 Facilities-Putnam, Rockland, Westchester Counties	100.00%	0.00%	1.82%	3.64%	94.54%
Region 5-31 Facilities-Columbia, Dutchess, Greene, Orange, Sullivan, Ulster Counties	100.00%	0.00%	3.23%	77.42%	19.35%
Region 6-50 Facilities-Albany, Fulton, Hamilton, Montgomery, Rensselaer, Saratoga, Schenectady, Schoharie, Warren, Washington Counties	100.00%	0.00%	2.00%	46.00%	52.00%
Region 7-9 Facilities-Clinton, Essex, Franklin Counties	100.00%	0.00%	88.89%	11.11%	0.00%
Region 8-4 Facilities-Jefferson, Lewis, St. Lawrence Counties	100.00%	0.00%	50.00%	25.00%	25.00%
Region 9-18 Facilities-Herkimer, Madison, Oneida, Otsego Counties	100.00%	0.00%	33.33%	44.44%	22.23%
Region 10-32 Facilities-Cayuga, Cortland, Onondaga, Oswego Counties	100.00%	0.00%	12.50%	31.25%	56.25%
Region 11-18 Facilities-Broome, Chenango, Delaware, Tioga Counties	100.00%	0.00%	5.56%	33.33%	61.11%
Region 12-9 Facilities-Chemung, Schuyler, Tompkins Counties	100.00%	0.00%	100.00%	0.00%	0.00%
Region 13-57 Facilities-Genesee, Livingston, Monroe, Ontario, Orleans, Seneca, Wayne, Wyoming, Yates Counties	84.21%	15.79%	7.02%	8.77%	68.42%
Region 14-6 Facilities-Allegany, Steuben Counties	100.00%	0.00%	66.67%	33.33%	0.00%
Region 15-59 Facilities-Cattaraugus, Chautauqua, Erie, Niagara Counties	96.61%	3.39%	15.25%	62.71%	18.65%



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Below is the breakdown by region of the Long Term Care Ombudsman Program (LTCOP) **Family Type Home for Adults** coverage for Quarter 1 (10/01/24-12/31/24) of FFY2025.

**Regular ombudsman presence is considered weekly coverage, which is highlighted. The first row is the statewide numbers, also highlighted.

Region/Number of Facilities/Counties Served	At least 1 visit	No visit	Weekly **	Monthly	Quarterly
Statewide-All Counties	61.04%	38.96%	10.39%	11.04%	39.61%
Region 1-18 Facilities-Suffolk County	100.00%	0.00%	77.78%	11.11%	11.11%
Region 2-22 Facilities-Nassau County	100.00%	0.00%	0.00%	36.36%	63.64%
Region 3-34 Facilities-Bronx, Kings, New York, Queens, Richmond Counties	0.00%	100.00%	0.00%	0.00%	0.00%
Region 4-8 Facilities-Putnam, Rockland, Westchester Counties	100.00%	0.00%	0.00%	0.00%	100.00%
Region 5-29 Facilities-Columbia, Dutchess, Greene, Orange, Sullivan, Ulster Counties	20.69%	79.31%	0.00%	6.90%	13.79%
Region 6-6 Facilities-Albany, Fulton, Hamilton, Montgomery, Rensselaer, Saratoga, Schenectady, Schoharie, Warren, Washington Counties	83.33%	16.67%	0.00%	0.00%	83.33%
Region 7-2 Facilities-Clinton, Essex, Franklin Counties	100.00%	0.00%	0.00%	100.00%	0.00%
Region 8-3 Facilities-Jefferson, Lewis, St. Lawrence Counties	100.00%	0.00%	0.00%	0.00%	100.00%
Region 9-2 Facilities-Herkimer, Madison, Oneida, Otsego Counties	100.00%	0.00%	0.00%	50.00%	50.00%
Region 10-7 Facilities-Cayuga, Cortland, Onondaga, Oswego Counties	100.00%	0.00%	0.00%	0.00%	100.00%
Region 11-11 Facilities-Broome, Chenango, Delaware, Tioga Counties	100.00%	0.00%	0.00%	0.00%	100.00%
Region 12-2 Facilities-Chemung, Schuyler, Tompkins Counties	100.00%	0.00%	100.00%	0.00%	0.00%
Region 13-6 Facilities-Genesee, Livingston, Monroe, Ontario, Orleans, Seneca, Wayne, Wyoming, Yates Counties	66.67%	33.33%	0.00%	0.00%	66.67%
Region 14-2 Facilities-Allegany, Steuben Counties	100.00%	0.00%	0.00%	100.00%	0.00%
Region 15-2 Facilities-Cattaraugus, Chautauqua, Erie, Niagara Counties	100.00%	0.00%	0.00%	0.00%	100.00%