

New York State HIICAP & MIPPA Beneficiary Contact Summary Report

(July 1, 2024 to September 30, 2024)

The following report consists of quarterly data from two (2) statewide programs designed to assist Medicare beneficiaries with health insurance matters.

The Health Insurance Information, Counseling, and Assistance Program (HIICAP) provides free, unbiased Medicare counseling on Medicare Parts A, B, C and D, Medicare Advantage, Supplemental Insurance, and other health insurance related topics.

The Medicare Improvements for Patients and Providers Act (MIPPA) program assists lower-income Medicare beneficiaries with finding and applying for benefit programs that will help to lower the costs of their Medicare premiums and deductibles.

Both HIICAP and MIPPA programs are funded in part by the U.S. Administration for Community Living (ACL).

The quarterly data summary below shows the total number of individuals who received information and assistance from both programs between July 1, 2024-September 30, 2024. It also includes demographic information and the types of information and assistance provided.

	Total
Total Beneficiary Contacts:	20,281
MIPPA:	14,634
Beneficiary Age Group	
64 or Younger	4,097
65-74	8,563
75-84	3,869
85 or Older	1,869
Not Collected	629
Beneficiary Race	
American Indian or Alaskan Native	95
Asian	548
Black or African American	910
Hispanic or Latino	931
Native Hawaiian or Other Pacific Islander	40
White	12,776
Not Collected	3,794
Topics Discussed	
Original Medicare (Parts A&B)	9,912
Medigap and Medicare Select	4,999
Medicare Advantage (MA and MA-PD)	8,485
Medicare Part D	6,718
Part D Low Income Subsidy (LIS/Extra Help)	8,427

Other Prescription Assistance	2,912
Medicaid	14,681
Other Insurance	2,744
Additional Topic Details	6,178
Total Time Spent (Minutes)	755,298
Average Total Time Spent (Minutes)	37