



**Office of the State  
Long Term Care  
Ombudsman**

Below is the breakdown by region of the Long Term Care Ombudsman Program (LTCOP) facility coverage for Quarter 3 (04/01/23-06/30/23) of FFY2023.

\*\*Regular ombudsman presence is considered weekly coverage, which is highlighted. The first row is the statewide numbers, also highlighted.

| Region/Number of Facilities/Counties Served   | At least 1 visit | No visit | Weekly ** | Monthly | Quarterly |
|---|------------------|----------|-----------|---------|-----------|
| Statewide-All Counties  | 76.81%           | 23.19%   | 12.04%    | 10.49%  | 54.28%    |
| Region 1-131 Facilities-Suffolk County (Revised 02/15/24)   | 55.73%           | 44.27%   | 21.37%    | 11.46%  | 22.90%    |
| Region 2-104 Facilities-Nassau County   | 50.00%           | 50.00%   | 6.73%     | 3.85%   | 39.42%    |
| Region 3-298 Facilities-Bronx, Kings, New York, Queens, Richmond Counties   | 59.06%           | 40.94%   | 1.34%     | 1.34%   | 56.38%    |
| Region 4-124 Facilities-Putnam, Rockland, Westchester Counties  | 95.97%           | 4.03%    | 5.65%     | 8.87%   | 81.45%    |
| Region 5-109 Facilities-Columbia, Dutchess, Greene, Orange, Sullivan, Ulster Counties   | 72.48%           | 27.52%   | 7.34%     | 10.09%  | 55.05%    |
| Region 6-103 Facilities-Albany, Fulton, Hamilton, Montgomery, Rensselaer, Saratoga, Schenectady, Schoharie, Warren, Washington Counties | 91.26%           | 8.74%    | 12.62%    | 5.83%   | 72.81%    |
| Region 7-21 Facilities-Clinton, Essex, Franklin Counties  | 100.00%          | 0.00%    | 80.96%    | 19.04%  | 0.00%     |
| Region 8-16 Facilities-Jefferson, Lewis, St. Lawrence Counties  | 100.00%          | 0.00%    | 50.00%    | 18.75%  | 31.25%    |
| Region 9-50 Facilities-Herkimer, Madison, Oneida, Otsego Counties   | 100.00%          | 0.00%    | 18.00%    | 14.00%  | 68.00%    |
| Region 10-60 Facilities-Cayuga, Cortland, Onondaga, Oswego Counties   | 100.00%          | 0.00%    | 33.33%    | 16.67%  | 50.00%    |
| Region 11-49 Facilities-Broome, Chenango, Delaware, Tioga Counties  | 100.00%          | 0.00%    | 8.16%     | 16.33%  | 75.51%    |
| Region 12-22 Facilities-Chemung, Schuyler, Tompkins Counties  | 100.00%          | 0.00%    | 18.18%    | 40.91%  | 40.91%    |
| Region 13-128 Facilities-Genesee, Livingston, Monroe, Ontario, Orleans, Seneca, Wayne, Wyoming, Yates Counties                          | 75.78%           | 24.22%   | 11.72%    | 16.40%  | 47.66%    |
| Region 14-20 Facilities-Allegany, Steuben Counties  | 100.00%          | 0.00%    | 25.00%    | 55.00%  | 20.00%    |
| Region 15-119 Facilities-Cattaraugus, Chautauqua, Erie, Niagara Counties  | 94.12%           | 5.88%    | 11.76%    | 15.13%  | 67.23%    |