

NYS HIICAP & MIPPA Beneficiary Contact Summary Report

(January 1, 2023 to March 31, 2023)

The following report consists of quarterly data from two (2) statewide programs designed to assist Medicare beneficiaries with health insurance matters.

The Health Insurance Information, Counseling, and Assistance Program (HIICAP) provides free, unbiased Medicare counseling on Medicare Parts A, B, C and D, Medicare Advantage, Supplemental Insurance, and other health insurance related topics. HIICAP is administered by the fifty-nine (59) local Area Agencies on Aging (AAAs) in New York State, including two (2) tribal reservations and six (6) Managed Care Consumer Assistance Programs (MCCAPs).

The Medicare Improvements for Patients and Providers Act (MIPPA) program assists lower-income Medicare beneficiaries with finding and applying for benefit programs that will help to lower the costs of their Medicare premiums and deductibles.

Both HIICAP and MIPPA programs are funded in part by the U.S. Administration for Community Living (ACL).

The quarterly data summary below shows the total number of individuals who received information and assistance from both programs between January 1, 2023 - March 31, 2023. It also includes demographic information and the types of information and assistance provided.

	Total
Total Beneficiary Contacts:	23,680
MIPPA:	17,611
Beneficiary Age Group	
64 or Younger	4,933
65-74	9,440
75-84	4,754
85 or Older	2,515
Not Collected	714
Beneficiary Race	
American Indian or Alaskan Native	76
Asian	633
Black or African American	1,055
Hispanic or Latino	989
Native Hawaiian or Other Pacific Islander	24
White	15,346
Not Collected	4282
Topics Discussed	
Original Medicare (Parts A&B)	12,286
Medigap and Medicare Select	7,496
Medicare Advantage (MA and MA-PD)	10,600
Medicare Part D	9,488
Part D Low Income Subsidy (LIS/Extra Help)	11,103

Other Prescription Assistance	4891
Medicaid	17,506
Other Insurance	3,113
Additional Topic Details	7,713
Total Time Spent (Minutes)	908,669
Average Total Time Spent (Minutes)	38