

## NYS HIICAP & MIPPA Beneficiary Contact Summary Report

(October 1, 2022 to December 31, 2022)

The following report consists of quarterly data from two (2) statewide programs designed to assist Medicare beneficiaries with health insurance matters.

The Health Insurance Information, Counseling, and Assistance Program (HIICAP) provides free, unbiased Medicare counseling on Medicare Parts A, B, C and D, Medicare Advantage, Supplemental Insurance, and other health insurance related topics. HIICAP is administered by the fifty-nine (59) local Area Agencies on Aging (AAAs) in New York State, including two (2) tribal reservations and six (6) Managed Care Consumer Assistance Programs (MCCAPs).

The Medicare Improvements for Patients and Providers Act (MIPPA) program assists lower-income Medicare beneficiaries with finding and applying for benefit programs that will help to lower the costs of their Medicare premiums and deductibles.

Both HIICAP and MIPPA programs are funded in part by the U.S. Administration for Community Living (ACL).

The quarterly data summary below shows the total number of individuals who received information and assistance from both programs between October 1, 2022 - December 31, 2022. It also includes demographic information and the types of information and assistance provided.

	<b>Total</b>
<b>Total Beneficiary Contacts:</b>	31930
<b>MIPPA:</b>	<b>18692</b>
<b>Beneficiary Age Group</b>	
64 or Younger	4690
65-74	15168
75-84	7168
85 or Older	3053
Not Collected	827
<b>Beneficiary Race</b>	
American Indian or Alaskan Native	90
Asian	725
Black or African American	1156
Hispanic or Latino	896
Native Hawaiian or Other Pacific Islander	58
White	23732
Not Collected	4294
<b>Topics Discussed</b>	
Original Medicare (Parts A&B)	16234
Medigap and Medicare Select	13371
Medicare Advantage (MA and MA-PD)	18859
Medicare Part D	18378
Part D Low Income Subsidy (LIS/Extra Help)	15127

Other Prescription Assistance	9628
Medicaid	18216
Other Insurance	4684
Additional Topic Details	10411
<b>Total Time Spent (Minutes)</b>	<b>1305254</b>
<b>Average Total Time Spent (Minutes)</b>	<b>40</b>