

NYS HIICAP & MIPPA Beneficiary Contact Summary Report

(July 1, 2022 to September 30, 2022)

The following report consists of quarterly data from two (2) statewide programs designed to assist Medicare beneficiaries with health insurance matters.

The Health Insurance Information, Counseling, and Assistance Program (HIICAP) provides free, unbiased Medicare counseling on Medicare Parts A, B, C and D, Medicare Advantage, Supplemental Insurance, and other health insurance related topics. HIICAP is administered by the fifty-nine (59) local Area Agencies on Aging (AAAs) in New York State, including two (2) tribal reservations and six (6) Managed Care Consumer Assistance Programs (MCCAPs).

The Medicare Improvements for Patients and Providers Act (MIPPA) program assists lower-income Medicare beneficiaries with finding and applying for benefit programs that will help to lower the costs of their Medicare premiums and deductibles.

Both HIICAP and MIPPA programs are funded in part by the U.S. Administration for Community Living (ACL).

The quarterly data summary below shows the total number of individuals who received information and assistance from both programs during in the third quarter of 2022 (July 1, 2022 - September 30, 2022). It also includes demographic information and the types of information and assistance provided.

	Total
Total Beneficiary Contacts:	16400
MIPPA:	11006
Beneficiary Age Group	
64 or Younger	3780
65-74	6894
75-84	2891
85 or Older	1489
Not Collected	461
Beneficiary Race	
American Indian or Alaskan Native	50
Asian	469
Black or African American	820
Hispanic or Latino	750
Native Hawaiian or Other Pacific Islander	26
White	10746
Not Collected	2680
Topics Discussed	
Original Medicare (Parts A&B)	9759
Medigap and Medicare Select	5944
Medicare Advantage (MA and MA-PD)	8397
Medicare Part D	7672
Part D Low Income Subsidy (LIS/Extra Help)	7303

Other Prescription Assistance	3926
Medicaid	10739
Other Insurance	2929
Additional Topic Details	6637
Total Time Spent (Minutes)	649972
Average Total Time Spent (Minutes)	39