

## NYS HIICAP & MIPPA Beneficiary Contact Summary Report

(April 1, 2022 to June 30, 2022)

The following report consists of quarterly data from two (2) statewide programs designed to assist Medicare beneficiaries with health insurance matters.

The Health Insurance Information, Counseling, and Assistance Program (HIICAP) provides free, unbiased Medicare counseling on Medicare Parts A, B, C and D, Medicare Advantage, Supplemental Insurance, and other health insurance related topics. HIICAP is administered by the fifty-nine (59) local Area Agencies on Aging (AAAs) in New York State, including two (2) tribal reservations and six (6) Managed Care Consumer Assistance Programs (MCCAPs).

The Medicare Improvements for Patients and Providers Act (MIPPA) program assists lower-income Medicare beneficiaries with finding and applying for benefit programs that will help to lower the costs of their Medicare premiums and deductibles.

Both HIICAP and MIPPA programs are funded in part by the U.S. Administration for Community Living (ACL).

The quarterly data summary below shows the total number of individuals who received information and assistance from both programs during in the second quarter of 2022 (April 1, 2022 - June 30, 2022). It also includes demographic information and the types of information and assistance provided.

	<b>Total</b>
<b>Total Beneficiary Contacts:</b>	17,165
<b>MIPPA:</b>	<b>11,793</b>
<b>Beneficiary Age Group</b>	
64 or Younger	4,119
65-74	6,944
75-84	2,941
85 or Older	1,583
Not Collected	630
<b>Beneficiary Race</b>	
American Indian or Alaskan Native	30
Asian	496
Black or African American	854
Hispanic or Latino	732
Native Hawaiian or Other Pacific Islander	30
White	11,021
Not Collected	3,083
<b>Topics Discussed</b>	
Original Medicare (Parts A&B)	9,833
Medigap and Medicare Select	5,986
Medicare Advantage (MA and MA-PD)	8,464
Medicare Part D	7,585
Part D Low Income Subsidy (LIS/Extra Help)	7,821
Other Prescription Assistance	4,234
Medicaid	11,512
Other Insurance	3,231
Additional Topic Details	6,496
<b>Total Time Spent (Minutes)</b>	<b>684,549</b>
<b>Average Total Time Spent (Minutes)</b>	<b>39</b>