

main electric system by shutting OFF the main circuit breaker in your electric panel box. In older panel boxes, remove the main fuse block.

- To install a generator permanently, have a licensed electrician install a double throw switch. It allows you to connect the generator safely.
- Before refueling the generator, turn it off and let it cool down.
- Never store fuel for your generator inside your home, or near a fuel-burning appliance such as a natural gas water heater. Store all fuels (gasoline, propane, kerosene, other flammable liquids) outside living areas. Make sure the container for the fuel is well sealed and in a non-glass safety container.

To report Power Outages/Interruptions or Natural Gas Odors and Emergencies, see below list:

Company	Outages/Emergencies	Gas Emergencies
Central Hudson Gas and Electric	1-845-452-2700 or 1-800-527-2714	1-800-942-8274
Con Edison New York – NYC or NYC National Grid Customers:	1-800-752-6633 1-718-643-4050	1-800-752-6633
Corning Natural Gas Corporation	1-607-936-3755	1-607-936-3755
LIPA (Long Island Power Authority)	1-800-490-0075 or 1-631-755-6900	
National Fuel		1-800-444-3130
National Grid	1-800-867-5222	1-800-892-2345
NYSEG (NYS Electric and Gas)	1-800-572-1131	1-800-572-1121
O&R (Orange & Rockland Gas & Electric)	1-877-434-4100	1-800-533-5325
RG&E (Rochester Gas & Electric)	1-800-743-1701	1-800-743-1702
St. Lawrence Gas		1-800-673-3301

For more detailed information on utility customer service hours and phone numbers refer to website www.aging.ny.gov/energy/index.cfm

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The graphic features a blue background with a large yellow spotlight beam shining from the top right. At the top of the beam, a cartoon character with a lightbulb head holds a flashlight. A glowing lightbulb is positioned above the character. The text 'SPOTLIGHT ON GENERATOR SAFETY' is written in large, bold, white letters with black outlines, centered within the spotlight. Below the text, a green and black portable generator is shown on a cart with a single wheel. In the bottom right corner, the logo for the 'New York State Office for the AGING' is displayed, featuring a map of New York State and stars. Below the logo, the names 'Andrew M. Cuomo, Governor' and 'Greg Olsen, Acting Director' are listed, along with the website 'www.aging.state.ny.us'.

New York State
**Office for
the AGING**
Andrew M. Cuomo, Governor
Greg Olsen, Acting Director
www.aging.state.ny.us

Before You Buy or Use a Generator...

- Read the labels on lighting, appliances, and equipment you plan to connect to the generator to determine the power the generator needs to supply. Choose a generator that produces more power than will be drawn by the combination of lights and appliances you plan to connect and allow for an initial surge when you turn it on. If your generator does not produce enough power for all items at the same time, plan to stagger their use. Make a list of items that are most important for your survival/comfort, the amount of electricity they require, and keep it near your generator.
- Install battery-operated carbon monoxide alarms or plug-in carbon monoxide alarms with battery back-up in your home. These alarms should be certified to the requirements of the latest safety standards and must be “UL Listed.” Test alarms regularly and replace batteries as needed.
- Portable generators are commonly used during power outages but they are hazardous and too often deadly when not properly installed. Hazards include carbon monoxide poisoning (a result of toxic exhaust), fire, electrical shock and electrocution.

Follow the instructions that come with your generator.

Carbon Monoxide

Generators produce high levels of carbon monoxide quickly. Carbon monoxide is a highly poisonous gas - colorless, odorless, tasteless and non-irritating - and the symptoms it produces are similar to flu:

- Headaches
- Dizziness
- Weakness
- Nausea
- Confusion
- Sleepiness
- Redness of the skin
- Tightness of the chest
- Fluttering of the heart
- Loss of muscle control

NEVER use it indoors or in partially enclosed areas like garages, basements, crawl spaces and porches - even if ventilated with windows open or fans in use. Opening doors/windows and using fans will not prevent carbon monoxide from building up. Make sure the generator has enough air to breathe and that its exhaust is vented properly. Locate your generator outside in a secure place to deter theft, but not inside the house, an attached garage or near an open window.

If you feel sick while using a generator, get to fresh air immediately. Call 911 if you need medical attention and let medical personnel know that you suspect carbon monoxide poisoning. Call the fire department or your utility company to check your house before re-entering.

Electrical and Fire Hazards

If possible, locate the generator close to where electric service connects to your house. Consult your city, town or village to find out if you need a permit, or if there are other requirements.



- A licensed electrician should install a permanently-wired generator.
- Keep the generator dry and do not use it in the rain or in wet conditions (like a flooded basement).
- Plug appliances directly into the generator or use a heavy duty, outdoor-rated extension cord that is free of cuts or tears. Make sure the cord is rated (in watts or amps) to at least equal the sum of the connected appliance load.
- **Never** power the house wiring by plugging the generator into a wall outlet. This is called “back feeding” and is extremely dangerous. It by-passes some of the built-in household circuit protection and causes a risk of electrocution to utility workers and neighbors served by the same utility. Before operating the generator make sure your wiring system is disconnected from the